

JANUARY - JUNE 2016 COMPLAINT/DEMAND LETTER DATA CAPTURED

JANUARY TOTAL: 161

FEDERAL:	99	61%
STATE:	56	35%
DEMAND:	6	4%

FEBRUARY TOTAL: 351

FEDERAL:	158	45%
STATE:	65	19%
DEMAND:	128	36%

MARCH TOTAL: 411

FEDERAL:	150	36%
STATE:	99	24%
DEMAND:	162	39%

APRIL TOTAL: 272

FEDERAL:	130	48%
STATE:	78	29%
DEMAND:	64	24%

MAY TOTAL: 256

FEDERAL:	159	62%
STATE:	90	35%
DEMAND:	7	3%

JUNE TOTAL: 292

FEDERAL:	134	46%
STATE:	75	26%
DEMAND:	83	28%

JAN - JUNE 2016 CUMULATIVE TOTALS BELOW

OVERALL:	1743	
FEDERAL:	830	48%
STATE:	463	26%
DEMAND:	450	26%

JAN - JUNE 2016 MONTHLY AVERAGES

OVERALL:	291	
FEDERAL:	138	48%
STATE:	77	26%
DEMAND:	75	26%

2015 ANNUAL COMPLAINT / DEMAND LETTER DATA CAPTURED

JANUARY TOTAL: 293

FEDERAL:	138	47%
STATE:	140	48%
DEMAND:	15	5%

FEBRUARY TOTAL: 163

FEDERAL:	67	41%
STATE:	79	48%
DEMAND:	17	10%

MARCH TOTAL: 310

FEDERAL:	128	41%
STATE:	124	40%
DEMAND:	58	19%

APRIL TOTAL: 234

FEDERAL:	76	32%
STATE:	65	28%
DEMAND:	93	40%

MAY TOTAL: 270

FEDERAL:	61	23%
STATE:	154	57%
DEMAND:	55	20%

JUNE TOTAL: 226

FEDERAL:	74	33%
STATE:	82	36%
DEMAND:	70	31%

JULY TOTAL: 208

FEDERAL:	83	40%
STATE:	106	51%
DEMAND:	19	9%

2015 ANNUAL COMPLAINT / DEMAND LETTER DATA CAPTURED

AUGUST TOTAL: 211

FEDERAL:	66	31%
STATE:	67	32%
DEMAND:	78	37%

SEPTEMBER TOTAL: 190

FEDERAL:	67	35%
STATE:	106	56%
DEMAND:	17	9%

OCTOBER TOTAL: 305

FEDERAL:	112	37%
STATE:	131	43%
DEMAND:	62	20%

NOVEMBER TOTAL: 233

FEDERAL:	116	50%
STATE:	104	45%
DEMAND:	13	6%

DECEMBER TOTAL: 303

FEDERAL:	95	31%
STATE:	82	27%
DEMAND:	126	42%

JAN-DEC 2015 CUMULATIVE TOTALS

OVERALL:	2946	
FEDERAL:	1083	37%
STATE:	1240	42%
DEMAND:	623	21%

PRIOR YEAR OVERALL TOTALS:

2014 Year:	3178
2013 Year:	3047

JAN-DEC MONTHLY AVERAGES

OVERALL:	246	
FEDERAL:	90	37%
STATE:	103	42%
DEMAND:	52	21%

JANUARY - JUNE 2016 CASE RESOLUTIONS RECEIVED

MONTHLY TOTALS:

JANUARY: 147

FEBRUARY: 226

TOTAL: 373

****March, April, May, June, and July data has not been counted nor entered into the spreadsheet due to lack of staffing resources.****

OCTOBER - DECEMBER 2015 CASE RESOLUTION DATA CAPTURED

MONTHLY TOTALS:

OCTOBER TOTAL: 127
(Beginning October 10)

NOVEMBER TOTAL: 170

DECEMBER TOTAL: 243

TOTAL: 540

**** DUE TO THE IMMEDIACY REGARDING THE IMPLEMENTATION OF THIS MANDATE, CCDA IS CURRENTLY REVIEWING THE PROCESSES BY WHICH WE WILL CAPTURE, RECORD, AND REPORT THIS DATA. CURRENTLY WE ARE MANUALLY CAPTURING THE DATA LISTED BELOW:**

- *CASE TITLE
- *CASE NUMBER
- *FILED IN FEDERAL OR STATE COURT
- *DATE COMPLAINT WAS FILED OR DEMAND LETTER DELIVERY
- *NAME OF PLAINTIFF COUNSEL AND STATE BAR NUMBER
- *DEFENDANT'S BUSINESS NAME
- *IF AN EARLY EVALUATION CONFERENCE WAS REQUESTED/OCCURRED/DATE
- *IF A SITE INSPECTION WAS REQUESTED/OCCURRED/DATE
- *MANNER OF RESOLUTION (SETTLEMENT/JUDGMENT/DISMISSAL)

CCDA IS REQUESTING THE FOLLOWING NON-REQUIRED INFORMATION:

- *WHETHER DAMAGES OR A MONETARY SETTLEMENT WAS RECEIVED
- *DETAILS OF THE RELIEF OBTAINED SO WE MAY REPORT ON THE STATUS AND TYPE OF INCREASED ACCESSIBILITY ACROSS CALIFORNIA

CCDA Top Ten Violations, 2015 to Present

January through June 2016

- 1) Existing parking spaces are not compliant
- 2) Signage in parking lot is not compliant
- 3) Parking lot does not contain the minimum number of accessible spaces.
- 4) Routes to and from the parking lot and/or public right-of-way are not accessible.
- 5) Loading zones, van access aisles, and van accessible parking is not compliant
- 6) Curb ramps or entrance ramps are non-compliant or non-existent.
- 7) Heights of surfaces such as counters, bars, and tables are non-compliant
- 8) Access aisles and path of travel within buildings are not accessible.
- 9) Entry doors are not accessible or missing symbol/sign of accessibility.
- 10) Height of top and bottom of counters are not accessible, plumbing is insufficiently covered, coat racks and light switches are too high.

July through December 2015

- 1) Loading zones, van access aisles, and van accessible parking is not compliant.
- 2) Signage in parking lot is not compliant.
- 3) Parking lot does not contain the minimum number of accessible spaces.
- 4) Routes to and from the parking lot and/or public right-of-way are not accessible.
- 5) Curb ramps or entrance ramps are non-compliant or non-existent.
- 6) Heights of surfaces such as counters, bars, and tables are non-compliant.
- 7) Existing parking spaces are not compliant.
- 8) Entry doors are not accessible or missing symbol/sign of accessibility.
- 9) Accessible path is too far away or path is not apparent.
- 10) Entry doors to bathrooms are not accessible or on an accessible route.

January through June 2015

- 1) Routes to and from the parking lot and/or public right-of-way are not accessible.
- 2) Signage in parking lot is not compliant.
- 3) Loading zones, van access aisles, and van accessible parking is not compliant.
- 4) Existing parking spaces are not compliant.
- 5) Parking lot does not contain the minimum number of accessible spaces.
- 6) Curb ramps or entrance ramps are non-compliant or non-existent.
- 7) Heights of surfaces such as counters, bars, and tables are non-compliant.
- 8) Accessible features are not maintained.
- 9) Entry doors are not accessible or missing symbol/sign of accessibility.
- 10) Wheelchair spaces in assembly area are non-existent or non-compliant.